

**TECHNICAL BULLETIN**  
**ACTIS**
**54033**

Incidental

**November 2020****VERSION L**
**Creation :**  
**29/05/2019**
**Update :**  
**28/09/2021**
**Follow-up Code :**  
**Frozen**
**Service**  
**00469**

ENGLISH VERSION

Vehicles table:

Commercial title	Applicability	Startup	End
<b>CAPTUR II</b>	<b>HFXX</b>	04/07/19	02/12/19
		<b>04/07/19</b>	17/06/20
		<b>04/07/19</b>	26/02/20
<b>CLIO V</b>	<b>B7XX</b>	18/03/19	09/01/20
		<b>18/03/19</b>	16/06/20
		<b>18/03/19</b>	28/04/20
<b>ESPACE V Phase 2</b>	JRM1	28/01/20	18/09/20
	<b>JRXX</b>	28/01/20	16/07/20
<b>TALISMAN Phase 2</b>	KPXX, LPXX	01/01/19	09/11/20

Fault message: Check Stop &amp; Start, with DTC AC2123 in the UCH computer (645).

Engine table:

Type	Suffix	Startup	End
<b>H4D</b>			
<b>H5H</b>			
<b>K9K</b>			
<b>M5P</b>			
<b>M9R</b>			

**Recommended solution**

**POSSIBLE CAUSE:**

More than 10 vehicle movements without fastening the seat belt (the numerous movements of vehicles around the logistics centre without the seat belt fastened can lead to the appearance of this warning message).

**NOTE**

This message appears because the driver detection logic is now based on detection of the seatbelt rather than detection of the seat pad as previously: **this is normal behaviour for the vehicle.**

**FAULT FINDING:**

Confirm the customer complaint.

**AFTER-SALES SOLUTION:**

- Sit at the wheel and fasten the driver's seat belt,
- Start the vehicle,
- Drive the vehicle at **over 6 mph (10 km/h)** (no minimum trip distance),
- When stationary, switch off the engine and unfasten the driver's seat belt,
- Stop & Start will be available again the next time the vehicle is started.